



# Naperville Seniors in Action

Affordable transportation for Naperville Senior Citizens

November 2019

## Thanks

Thank you for participating in Naperville's only transportation option for seniors that the drivers wait for the seniors during their medical appointment.

Thank you to *Coldwell Banker - Leavenworth Team* of Naperville for their continued support of RAN.

## Donate

Your donations help us continue this necessary service to Naperville senior citizens.

If you include a donation with your payment, we appreciate it. Every little bit helps ensure that we stay on the road, providing rides for seniors in Naperville. **Thank you!**

## RAN to Date

- 377 Active Riders
- 39 Volunteer Drivers
- Over 3,900 One-Way Rides Completed
- Over 140 Medical Destinations

## Volunteers Needed

Do you know someone who might be a good fit as a volunteer RAN driver? Please send them our way! Volunteering with us is flexible and rewarding. We are always in search of qualified volunteers to help.

## RAN Spotlight on NCTV 17



We were fortunate to be featured on NCTV 17's Spotlight again! Our Board President, Tim Ells, and our Program Coordinator, Ashley Abraham, loved being able to bring awareness to the RAN Program as

well as ask for new volunteer drivers. It originally aired on November 1<sup>st</sup> and will continue to run in November – so keep an eye out for us! You can also view it directly here: <https://vimeo.com/367826480>

## Winter is Here!



Winter can be a difficult time on the roads and sidewalks. We would like to take the time to advise everyone about our winter weather policies. Remember medical appointments can always be rescheduled.

No rider will be penalized or charged for a ride they cancel due to the weather. It is a normal course of business at RAN to get cancellations. If you feel that you would prefer to reschedule a ride due to bad forecasted weather conditions, please call the office and cancel with us at that time.

There is a lot of judgement in deciding whether to go on a ride or not. We trust and support our drivers and their decisions regarding the safety of everyone involved. Hopefully everyone will be understanding regarding weather related matters.

Let's all hope for a short and safe winter!

## Ride Requests

We currently experiencing extremely high volumes of ride requests. Your driver will call you the day prior to your ride to confirm. Please try to answer your phone so there is no confusion on the day of your ride.

## Ride Cancellations

We realize cancellations happen, and please try your best only to give us rides you know you will need to avoid last minute cancellations.

## What Our Passengers Say About US

"I truly rely on this service. Since I have no family nearby and I no longer drive, this is my favorite way to get to my doctor appointments. Keep up the good work."  
~RAN Rider

If you have feedback on any recent ride, please let us know!

## Contact Us

**Office: (630) 864-3087**

[www.rideassistnaperville.org](http://www.rideassistnaperville.org)

[info@rideassistnaperville.org](mailto:info@rideassistnaperville.org)

### Mailing address:

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Suite 141 #156  
Naperville, IL 60563

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## Thanksgiving at Meson Sabika



Meson Sabika will again be serving complimentary Thanksgiving dinners to individuals and families in need of a place to celebrate this holiday. Thanksgiving Dinner with turkey and all the trimmings will be served from 11AM-1:30PM, Thurs., Nov. 28, 2019.

Reservations are now being accepted until Nov. 16, 2019, depending on seating availability.

When guests arrive at the restaurant, they receive a warm welcome by a host, are seated, and then are served by staff or volunteers.

Just as any guest any time, the staff offers guests a glass of wine, beer or soft drink. The first course is salad followed by plated turkey dinner with the trimmings, and then pumpkin pie for dessert.

The restaurant uses the same every-day set up that guests find when they enjoy Spanish-style tapas that includes white linen and a beautifully arranged table setting.

No reference is made to the table regarding a free meal. Guests are made to feel welcome and appreciated.

If you or someone you know needs a caring environment for a Thanksgiving meal with all the trimmings, call Meson Sabika at (630) 983-3000 or Tapa Valencia at (312) 842-4444. Reservations are required by Nov. 16, 2019.

For more on this you can also visit: <https://bit.ly/2NFHJXv>

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## Welcome to our New Drivers!

Mid November, we will be training several new volunteer drivers. We are extremely grateful to have them on board and excited to be able to cover more rides for our riders!

As of November 1<sup>st</sup>, 2019, we only have a handful of rides available left for the month of November. We are so sorry for any inconvenience this may bring you. If you know anyone that is looking for a flexible volunteer opportunity, send them our way! The more drivers we have equals more rides we can cover for you.