



RIDE ASSIST NAPERVILLE - COVID GUIDELINES

Ride Assist Naperville (RAN) is committed to our community's safety and have added guidelines to protect our riders and drivers from illness.

- You must feel well on the day of your ride and be COVID symptom free. RAN does not offer rides to urgent care for a sick visit nor to the emergency room. We only offer rides for routine medical visits.
- You must wear a face mask properly during the entirety of your ride. We will provide you with a mask if needed.
- Our drivers typically stay during your appointment however some medical buildings will only allow patients inside. If our driver isn't allowed to stay in the building, they will give you a business card with their cell number so you can call them when your appointment is finished. The driver will wait in the building or their car until you are ready for your ride home.
- We have hand sanitizer that we will ask you to use when you enter the car.
- Please sit in the backseat to allow further physical distance between you and the driver. Our driver will also have the windows cracked open for optimal air flow if weather permits.
- Drivers will be taking extra care cleaning their cars right before and after every RAN ride.
- If you have tested positive for COVID-19 and taken rides within 2 weeks of a positive test, you must inform RAN.
- Using RAN, I understand I voluntarily assume all risks related to exposure of COVID-19.

We look forward to continue to give rides and are happy to answer any questions you may have. To make an appointment, please call our office at (630) 864-3087.

Sincerely,

The Ride Assist Naperville Board of Directors

790 Royal St. George Drive
Suite 141 #156
Naperville, IL 60563

www.rideassistnaperville.org



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Please keep this page for your records.

Client Guidelines pertaining to COVID-19

- I agree to all Ride Assist Naperville's COVID Guidelines.
- By using RAN, I understand I voluntarily assume all risks related to exposure to COVID-19.

I (please print), _____, hereby agree to the above client guidelines as set forth by Ride Assist Naperville (RAN).

Client Signature

Date

Please sign and return to Ride Assist Naperville.